

Customer	City Of San Bernardino
Renewal Date	July 1, 2024 – June 30, 2025
Term	1 year term, annual renewal

## Your Support services are expiring soon

To assist with your budgeting, we have created this Renewal Estimate. The estimate is for the next term for your products that are receiving Support. Newly purchased and future products will not be included on this estimate.

**Invoice**, your bill will automatically generate and emailed to your Finance department or designated individuals. Any applicable taxes will be added to the invoice.

**30 days before your renewal date**, we should have received your full payment to allow time for new licenses to be generated, delivered, and installed before expiry (product specific). If third -party vendors and their products are utilized, we strongly suggest early payment to ensure continuous service, especially where new licenses are required. It is the Customer's responsibility to ensure prompt payment. HarrisERP will not be responsible for payment to third-party vendors or producing new licenses until your invoice is paid.

**Cancellation**, if you no longer wish to have HarrisERP licensing, maintenance, and Support services, please let us know in writing 90 days prior to your renewal date.

**Terms and Conditions**, are available in TeamSupport in the Knowledge Base  
<https://app.na2.teamsupport.com/dc/1/attachments/11712147>

Description	July 1, 2024 –June 30, 2025	
<b>SELECT</b>	<b>\$43,968.93</b>	
<b>PORT LICENSE</b>	<b>\$2,511.50</b>	
<b>SBD</b>	<b>\$3,438.37</b>	
<b>SBR</b>	<b>\$2,348.09</b>	
<b>UNIDATA</b>	<b>\$5,274.15</b>	
<b>Total</b>	<b>\$57,451.04</b>	