



City of San Bernardino

CITY COUNCIL OFFICE
CITY OF SAN BERNARDINO

BOARDS, COMMISSIONS, & CITIZEN ADVISORY COMMITTEES

Date Received, For
Official Use Only

BOARD(S), COMMISSION(S), AND/OR CITIZEN ADVISORY COMMITTEE(S) APPLYING FOR:

1. Animal Control Commission 3. _____

2. _____ 4. _____

LAST NAME FIRST NAME M.I.
Kroeger Jodi R

HOME ADDRESS ZIP PHONE
(HOME)

EMPLOYER JOB TITLE EMAIL ADDRESS

BUSINESS ADDRESS ZIP BUSINESS PHONE

DATE OF BIRTH

Length of residence in the City of San Bernardino 4 _____ Years 6 _____ Months	Are you a registered voter of the City of San Bernardino? <input checked="" type="radio"/> Yes <input type="radio"/> No	Which ward do you reside in? <input type="radio"/> 1 <input type="radio"/> 3 <input checked="" type="radio"/> 5 <input type="radio"/> 7 <input type="radio"/> 2 <input type="radio"/> 4 <input type="radio"/> 6
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Why you want to serve on a city board or commission:

I'm interested in providing guidance and support to the animal shelter and residents in my community. The animal shelter continues to struggle with finding adequate placement for the overwhelming population of homeless animals. Where as our community lacks the needed resources and knowledge to provides sufficient care for owned animals. I am devoted to our city. I want to help residents keep their animals, become responsible animal owners, and ultimately save the lives of our shelter animals.

What do you consider to be three (3) major assets that would qualify you for selection to this board, commission, or citizen advisory committee:

1. Animal welfare professional with experience working in our community.
2. Strong passion to help residents and animals in our community.
3. Positive connections with shelter and animal rescue community.

Experience or special knowledge pertaining to area(s) of interest:

Animal welfare professional with experience working in the city to resolve animal related issues and concerns.
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Educational background:

Bachelor of Science in Applied Management.
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Occupational experience:

I'm currently the Animal Services Supervisor for the City of Redlands Animal Shelter. I manage the entire operation of the animal shelter and field services. I also network with volunteers and rescue partners to find placement for shelter animals. While employed with the City of San Bernardino as an Animal Control Officer and as a Supervisor I worked closely with residents both inside and outside of the shelter. I helped to bridge a connection between the community and the department. As a Field Supervisor for Franklin County Animal Care and Control I supervised a large enforcement staff including animal control officers and dispatchers. I worked to provide education to our residents; strengthen partnerships and saving lives of shelter animals.
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Professional or technical organization memberships:

NACA(National Animal Care & Control Association) CalAnimals Prior member of Ohio Dog Warden Association

Civic or community experience, memberships, or previous public service appointments:

N/A

OPTIONAL

How would you classify yourself? (Optional)

- ☐ American Indian/Alaskan Native ☐ African American/Black ☐ Asian
☐ Hispanic/Latino ☐ Native Hawaiian/Pacific Islander ☒ White
☐ Two or more of the above categories

What is your gender? (Optional)

- ☒ Female ☐ Other/Prefer to self-describe _____
☐ Male

Are you a person with a disability? (Optional)

- ☐ Yes ☒ No

Applications are screened on the basis of information submitted and may be subject to a Livescan as part of the application process.

The information provided is factual to the best of my knowledge. I understand that I may be required to complete a Statement of Economic Interests Form as required by law, and that I will abide by all the codes, ordinances, and regulations of the City of San Bernardino and the State of California.


SIGNATURE

3-26-24
DATE

Return to: The City of San Bernardino Council Office

Electronically: Council@sbcity.org

By Mail: 290 North D Street, San Bernardino, CA 92401

In Person: 290 North D Street, 1st Floor – City Information Center, San Bernardino, CA 92401

***Attach a resume and/or additional information which you feel will assist the Mayor and City Council in their selection.**

Jodi Kroeger

Skills and Qualifications:

- Self-motivated, detailed-oriented, and excellent communicator
- Knowledgeable leader of best practices in animal welfare
- Extensive customer service and situation resolution experience
- Strong passion for community service to strengthen partnerships

Education:

Ohio University, Athens, OH

Bachelor of Science in Applied Management

December 2023

Columbus State Community College, Columbus, OH

Associate of Science

December 2020

Work Experience:

Redlands Animal Services, Redlands, CA

Animal Services Supervisor

October 2022 to present

- Overseeing the daily operation of the entire shelter including field services
- Mentor and evaluate employees to strengthen customer service skills
- Manage shelter social media accounts
- Hire new employees
- Administer disciplinary action to staff as needed
- Development and administration of new volunteer program
- Development and administration of new foster program
- Assist field and shelter staff as needed
- Provide department updates at monthly city council meetings
- Verify and balance deposits
- Assist with development of facility upgrades
- Assist with shelter budget recommendations
- Create new policies and procedures for department
- Implement and teach best practices in industry

City of San Bernardino Animal Services, San Bernardino, CA

Animal Shelter Office Supervisor

August 2021 to October 2022

- Oversaw the daily operation of the front office and dispatch
- Mentored and evaluated employees to strengthen customer service skills
- Performed disciplinary actions as needed
- Hired new employees
- Assisted with the development of new volunteer program
- Assisted with foster and rescue networking
- Assisted with customer inquiries and perform transactions as needed
- Verified and balanced daily deposits

- Created policies and procedures for department
- Implemented and taught best practices in industry
- Provided leadership to officers and shelter staff as needed

City of San Bernardino Animal Services, San Bernardino, CA

Animal Control Officer

February 2020 to August 2021

- Responded to requests for service from residents regarding animal related issues
- Safely caught and impounded stray, injured, and/or aggressive domestic and wild animals
- Investigated animal bites to humans: quarantined animals, released animals from quarantine, and notified the health department
- Investigated animal cruelty
- Vaccinated animals upon intake and implanted microchips upon adoption
- Educated public and issued citations when appropriate

Amazon Fulfillment Center, Rialto, CA

Warehouse Associate

November 2019 to January 2020

- Operated forklift
- Unloaded and audited shipments

Franklin County Animal Care and Control, Columbus, OH

Field Supervisor

May 2011 to September 2019

- Oversaw enforcement, dispatch, and shelter employees, providing public safety to residents
- Prepared department's schedule and payroll
- Hired and trained new employees
- Evaluated employees
- Filled public records requests
- Attended public relations events for department
- Administered and taught first offenders' program
- Acted as court liaison for department
- Responded to requests for service and dispatch as needed by the department
- Acted as lead supervisor in the absence of director and/or assistant directors

Franklin County Animal Care and Control, Columbus, OH

Deputy Dog Warden

October 2005 to May 2011

- Provided public safety and enforced Ohio Revised Code
- Responded to dispatched call and took appropriate action
- Safely captured and impounded stray dogs
- Educated public and attended public relations events
- Testified in court
- Train new employees
- Dispatch to officers in the field

Training and Certificates:

- Best Friends Management Leadership Certification
- P.C. 832 Arrest Certification
- Euthanasia by Injection Certification
- CPR & AED Certification
- Tactical Baton & OC Chemical/ Pepper Spray Certifications

Sheena Felix

From: Jodi Kroeger [REDACTED]
Sent: Tuesday, April 16, 2024 7:13 PM
To: Council
Subject: Animal Control Commission Application
Attachments: Jodi Kroeger Resume 11 21 23.pdf; Animal Control Commission Application Jodi Kroeger.pdf

Follow Up Flag: Follow up
Flag Status: Flagged

CITY COUNCIL OFFICE
CITY OF SAN BERNARDINO
2024 JAN -8 AM 9:35

Caution - This email originated from outside the City - Verify that the Email display name and Email address are consistent. - Use caution when opening attachments.

Hello,

I am interested in participating in the Animal Control Commission for the City of San Bernardino. Please see my attached application and resume.

Sincerely,
Jodi Kroeger

[REDACTED]