

EXHIBIT "B"
Park Ranger Scope of Work

Park Ranger Services

Location	Day(s)	Hours
All City Parks	Monday through Sunday	TBD by the City based on Park Needs.

Description of Duties

Under general supervision, patrols parks and grounds to promote park safety and to enforce City rules, codes, and policies; promotes positive engagement with park patrons; and other duties as assigned.

- Provides exemplary customer service to all individuals by demonstrating a willingness to be attentive, understanding, responsive, fair, courteous, and respectful.
- Patrols assigned work areas for possible violations of penal, vehicle, and municipal codes; issues municipal citations.
- May counsel, advise, or detain individuals whose actions endanger the public or park property.
- Provides basic outreach and offers resource materials to unhoused individuals in the parks.
- Reads and explains laws, codes, ordinances, and/or regulations to provide accurate information to park visitors.
- Assists with City and Department sponsored community events, including supervision, event patrol, parking control.
- Ensures park facilities are available for use and in a safe and clean condition; reports problems to a supervisor or the appropriate authority.
- May identify, remove, transport, or dispose of hazardous materials and hypodermic needles and/or other drug paraphernalia.
- Alerts supervisor or park administration staff concerning safety, security, sanitary conditions, and maintenance needs.
- Maintains a log of activities and incidents; prepares written reports.
- Coordinates with or assists Park, Police, Code Enforcement and Fire Department personnel regarding incidents and investigations involving City parks.
- Testifies in court and responds to requests for crime prevention services.
- Directs vehicular and pedestrian traffic.
- Responds to calls for service in City Parks.
- Operates light vehicles, radios, and other necessary equipment to perform Ranger activities.
- Attends in-service training programs.
- Interprets and applies policy and regulatory guidance to resolve and correct park activities.
- Analyzes complex problems and recommends effective solutions.
- Interacts with the public in potentially volatile situations and issues warnings and citations, when necessary, within scope of responsibility.
- Exercises tact to resolve disputes regarding City Park rules, regulations and ordinance matters in a tactful and productive manner.
- May be assigned to projects, cross-functional teams or deliver presentations which aim to enhance City's Park and Recreational objectives.
- Performs other duties as assigned.